



Usability evidence guide

Show whether the intended users can complete important tasks and understand the product with reasonable effort.

Identify the tasks

Part of use	Questions to address
Setup	Can users prepare, fit, connect or configure the product?
Main operation	Can they complete the intended measurement, intake or activity?
Interpretation	Do they understand results, warnings and the next action?
Errors	Can they recognise and recover from an error or invalid result?
Continued use	Can they manage charging, cleaning, consumables and maintenance?

Mark tasks where an error could change a result, interrupt use or cause harm. Explain why the selected tasks reflect the proposed use.

Describe the method

Include recruitment criteria, participant numbers, relevant abilities, experience, language and training. State the environment, task instructions, assistance and measures of success. Explain how participants and conditions represent the intended users.

Report outcomes in full

Give task completion, errors, misunderstandings, assistance and abandoned tasks alongside successful results. State denominators and distinguish observed behaviour from reported confidence. Explain changes made after testing and whether they were checked.

Account for everyday burden

Cover learning, charging, cleaning, recurring costs, dexterity and caregiver effort. A brief coached demonstration alone does not establish that a product remains manageable in everyday use. State limitations such as a small sample or groups absent from the study.

Material to include

Supply the protocol, results, relevant instructions and a clear task-to-evidence index. Edited promotional footage cannot replace the findings. Use the [context worksheet](#) to keep the users and setting consistent.

Next steps

[Read evidence requirements](#)

[Prepare a remote demonstration](#)