



Certificate and record guide

Use the certificate and the live official record together to identify an award and check its current status.

Details to compare

Detail	What to check
Product and organisation	The named product, responsible organisation and manufacturer
Product version	Model, formulation, software and any covered variants
Recognised use	Intended users, use context and important conditions
Award identity	Actual award year, decision date and permanent Award ID
Certificate revision	The current certificate version shown in the record
Current status	Whether recognition is awarded, under review, suspended or withdrawn

Find the official record

Scan the QR code or enter the complete ID in [Verify an award](#). Confirm the domain and compare the product details. An image of a certificate without a matching official record is not enough to verify recognition.

Corrected certificates

A factual correction may require a revised certificate. Its revision number changes while the Award ID remains the same. Download the current copy from your account and replace superseded copies in materials you control.

Understand status changes

Under review means a material question is being examined. Suspended restricts mark use; Withdrawn removes recognition. Discontinued concerns product availability and is distinct from withdrawal. Read relevant history when checking an older certificate.

Report a mismatch

Compare exact identifiers first. Recipients can request a factual correction through the account change process. Use [Report a concern](#) for suspected altered certificates or misleading award use.

Next steps

[Verify a certificate](#)

[Read an award record](#)